



AFRICA ANNUAL SUMMIT 2024



**NAVIGATING RISK:
STRATEGIES AND SOLUTIONS FOR
INSURANCE PROFESSIONALS**

22nd – 25th OCTOBER, 2024

DIAMONDS LEISURE BEACH & GOLF RESORT, DIANI

SUMMIT PROSPECTUS



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ABOUT PACIFIC MARINE SURVEYORS

Pacific Marine Surveyors Ltd is an International Marine Surveyors & Loss Adjusters company established in Kenya specializing in a comprehensive range of maritime industry services. With over a decade of experience, the company has become a highly trusted and experienced entity in marine surveying. Its areas of expertise span marine and non-marine surveys, loss assessment, insurance investigations, claims recovery, marine consultancy, cargo surveillance, claim settling, and pest control.

Pacific Marine Surveyors is a member of TMN Survey Group, an Association of Worldwide Survey Services, and is actively represented in 20 African Nations. Additionally, Pacific Marine Surveyors are members of the International Association of Marine Consultants and Surveyors in London.

The company boasts a team of seasoned professionals who bring extensive knowledge and expertise to serve local and global client interests. Pacific Marine Surveyors prides itself on delivering exceptional services that enhance security and efficiency in maritime operations while contributing to overall client success.

Over its history, PMS has built a strong legacy of excellence and commitment to the maritime sector. Its track record demonstrates an ability to consistently meet and exceed client expectations by leveraging extensive experience to navigate industry complexities with precision and efficiency. Professionalism and high service standards ensure results that surpass requirements.

Moving forward, Pacific Marine Surveyors remains dedicated to upholding this legacy of excellence, success, and client service in the maritime industry. With proven capabilities, the company aims to provide exceptional services promoting safety and success in Kenyan and international maritime operations.

WELCOME



Mr. Japheth Omollo
Managing Director
Pacific Marine Surveyors

Dear Delegates,

On behalf of Pacific Marine Surveyors Ltd., it is my distinct honor and privilege to extend a warm welcome to all for the inaugural Africa Annual Summit 2024. This prestigious gathering of industry leaders, experts, and professionals, held from October 22nd-25th at the Diamond Leisure Beach & Golf Resort in Diani, Kenya, is centred around the theme "Navigating Risk: Strategies and Solutions for Insurance Professionals."

The insurance industry plays a crucial role in mitigating risks, safeguarding assets, and fostering economic growth. However, the ever-evolving landscape demands vigilance, adaptability, and innovation to address challenges posed by global markets, regulatory frameworks, and technological advancements. This summit serves as a platform to explore cutting-edge strategies and solutions that will shape the future of our industries.

Over the next few days, renowned thought leaders will share insights through panel discussions and interactive workshops delving into emerging trends, best practices, regulatory updates, and technological innovations. This cross-pollination of ideas and expertise will undoubtedly yield invaluable insights and foster collaborations to propel our industries forward. I encourage active participation, engagement in thought-provoking discussions, and forging connections that transcend event boundaries to shape the future of risk management, insurance, and surveying, ensuring resilience, sustainability, and excellence.

Once again, we welcome you to Kenya's beautiful coastal area where you will enjoy the amazing beaches, colorful cultures, diverse wildlife, and fascinating history of this magical region. Let the coastal charm surround you as you make wonderful memories.

Karibu!





VENUE AND LOCATION

The Africa Annual Summit 2024 will be held at Diamond Leisure Lodge Beach and Golf Resort which is located on the famous Diani Beach of Kenya's South Coast, just a 50 minute drive from Mombasa International airport and a 10 minute drive from Ukunda Regional Airport.

Boasting one of the longest stretches of white sandy beach, clear blue waters and breath-taking views across the Indian Ocean. The resort spans an impressive 38 acres of palm tree lined beachfront with colourful coral reef exposed by the low tide. Diamonds Leisure Beach and Golf Resort features an 18-hole golf course, a fully equipped conference centre, 4 outdoor swimming pools and the Mvua African Rain Spa, all set in marvellous tropical botanical gardens.

NETWORKING OPPORTUNITIES

The Africa Annual Summit 2024 will attract around 200+ dedicated professionals from across Africa and Internationally. If you are looking to build and develop relationships with professionals working directly in this sector, then this summit is the place to be! Some of these people will include:

- Senior Executives and Claims Managers from private and public sectors within the region and globally.
- Individuals/Professionals interested in understanding the future of navigating risk strategies and solutions in the insurance and surveying industry
- Government officers as well as representatives from state and local government.
- Corporates/organizations
- Industry Stakeholders
- Investors
- Other businesses involved in the industry



DAY 1

TUESDAY
22th OCT. 2024

OPENING SESSION

ALL Day **Arrival & Registration - Pacific Marine Surveyors**
Room Allocation & Settling Down

19:00pm -21:30pm **Welcome Cocktail:**
Bustani Gardens, Diamond Leisure Beach & Golf Resort
Dress Code: Caribbean



DAY 2

WEDNESDAY
23rd OCT, 2024



08:00am - 09:00am	OPENING SESSION REGISTRATION: <i>Arrival of the Delegates</i> <i>Summit Registration</i> - Pacific Marine Surveyors <i>Background video clips of all Sponsors</i>
09:00am - 09:30am	OPENING CEREMONY Master of Ceremony/ Welcome Remarks: - MC OKARI Opening Remarks: <i>Opening Address, Conference Theme & Summit Objectives</i> - MR. JAPHETH OMOLLO , Managing Director, Pacific Marine Surveyors, KENYA Chief Guest: COUNTY GOVERNMENT OF KWALE
09:30am - 09:40am	Unveiling of Exhibition Booths Photo Session
09:40am - 10:10am	NETWORKING REFRESHMENTS
10:10am - 10:50am	SPEAKING SESSION MR. JUSTUS SANG - Group Head, Underwriting Property & Engineering Continental Reinsurance, KENYA Loss Adjustment - Fire Claims and Associated Perils <ul style="list-style-type: none">• <i>Fire Incident Cause & Investigation</i>• <i>Assessment of Fire Damage & Associated Perils</i>• <i>Salvage, Recovery & Loss Quantification</i>• <i>Legal & Preventative Measures</i>
10:50am - 11:30am	Interactive Discussion MODERATOR: MR. MICHAEL NDHLOVU - Claims Manager Finsbury Reinsurance Limited, ZAMBIA



11:30am – 12:10pm **MR. MOHAMED ADOUNI** - Managing Director, Sadaoui Surveyor, **TUNISIA**
Fertilizer Transport from Cargo Surveyor's Perspective

- *Survey Methodology*
- *Quality Assessment*
- *Compliance and Standards*
- *Risk Management And Planning*

12:10pm – 13:00pm **Interactive Discussion**
MODERATOR:
MR. OSAKWE ANTHONY, Managing Director, Livernerd International Ventures Ltd, **NIGERIA**

13:00pm - 14:00pm **NETWORKING LUNCH**

14:00pm – 14:40pm **SPEAKING SESSION**
MR. WAIEL SADAWI - Managing Director, Sadaoui Surveyor, **SYRIA**
Insurance Investigation and Fraud

- *Types & Detection of Insurance Fraud*
- *Investigative Techniques & Case Management*
- *Digital Forensics, Cyber Fraud & Risk Mitigation*
- *Legal Compliance, Ethical Considerations, & Reporting*

14:40pm – 15:20pm **MR. PETER MZUNGU** - Senior Assistant Manager & Loss Assessor, ICEALion General Insurance Co. Ltd , **KENYA**
Fraud Investigation and Detective Framework in Motor Insurance

- *Types of Motor Insurance Fraud & Red Flags*
- *Investigative Techniques & Case Management*
- *Interview & Interrogation Strategies, & Cyber-Enabled Fraud*
- *Fraud Analytics, Legal Compliance, and Prevention*

15:20pm – 16:00pm **Interactive Discussion**
MODERATOR:
Insurance Regulatory Authority (IRA), KENYA

16:00pm – 16:30pm **Day's Closing Remarks**

Networking Session

ALL

DAY 3

THURSDAY
24TH OCT, 2024

OPENING SESSION

08:00am - 08:30am

REGISTRATION:

Arrival of the Delegates

Signing In

- Pacific Marine Surveyors

Guest of Honor Remarks - **DR. BEN KAJWANG**, Director, College of Insurance, **KENYA**

Master of Ceremony - MC Okari

08:30am - 09:10am

SPEAKING SESSION

MR. NICHOLAS GABRIEL - Divisional Director/Consultant Worldwide Survey Coordination, Battermann & Tillery Global Marine GmbH/ TMN Network Manager, **GERMANY**

Marine Claims and Documentation

- *Types of Marine Claims & Documentation Requirements*
- *Claims Notification Procedures & Surveying Processes*
- *Cargo Handling, Liability Determination, & Claims Quantification*
- *Claims Settlement, Legal Compliance & Technology Integration*

09:10am - 09:40am

Interactive Discussion

MODERATOR:

MR. GEORGE OCHIENG - Principal Insurance Officer, Kenya Ports Authority (KPA), **KENYA**

09:40am - 10:20am

SPEAKING SESSION

CAPTAIN RAJIV THAKAR - Master Mariner, LL.M. Maritime Law, Casualty and Complex Claims Director, W.E. Cox Claims Group (Europe) Limited, **UK**

Claims Recoveries

- *Peculiarities of African Market*
- *Importance of Regional Laws in Claims Outcomes*
- *Local Vs International*

10:20am - 10:50am

Interactive Discussion

MODERATOR:

MS. JACQUELINE WAIHENYA - Director, Chartered Institute of Arbitrators, **KENYA**

10:50am - 11:20am

NETWORKING REFRESHMENTS

11:20am - 12:00pm

MR. KINGSLY KWALAR, Managing Director, StillFresh, **CAMEROON**

Digital Marketing for Marine Surveyors and Loss Adjusters

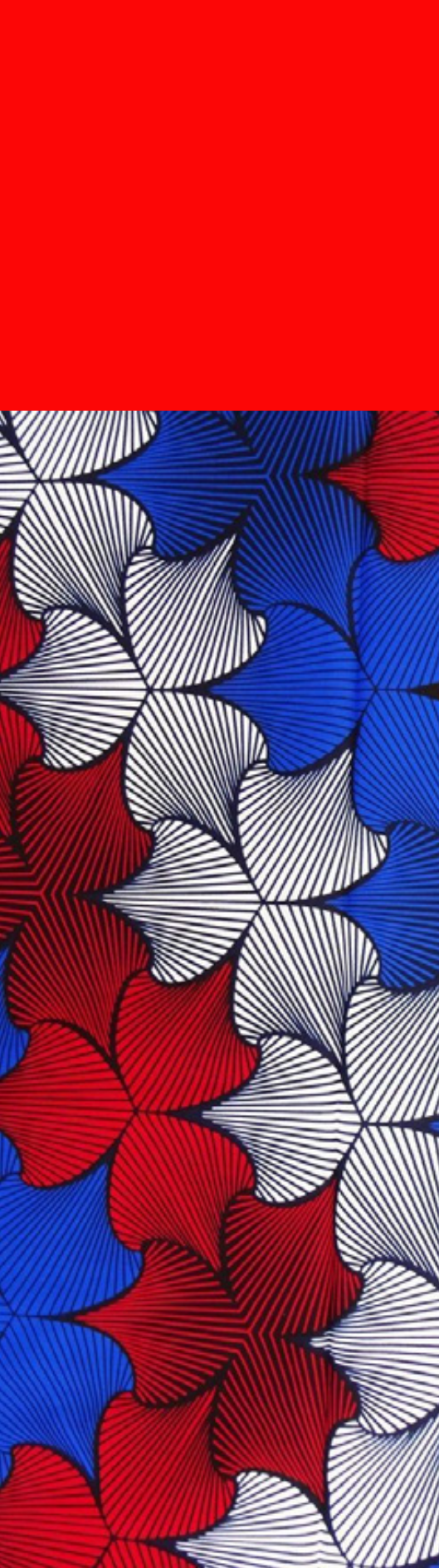
- *What it is and its Relevance*
- *LinkedIn Case Study*
- *How to use AI to Enhance Surveyor Performance*

12:00pm - 12:20pm

Interactive Discussion

MODERATOR:

MS. NGWA ARMELLE NGUNKEUH, Managing director, Marine Surveys Africa Ltd, **CAMEROON**



12:20pm – 13:00pm

MR. WILLIAM KIAMA, General Insurance Business Manager, AKI, **KENYA**

Association of Kenya Insurers (AKI)

- *Regulatory Engagement & Advocacy*
- *Professional Development & Industry Standards*
- *Market Intelligence & Collaboration*
- *Consumer Education & Innovation*

13:00pm – 14:00pm

NETWORKING LUNCH

14:00pm – 14:40pm

SPEAKING SESSION

MR. JAVIER BRU RONCALLO - Managing Director, IME Marine Group, **PANAMA**

Safety, Statutory and Class Surveys

Safety Surveys

- *Life-Saving and Fire Safety Equipment*
- *Emergency Preparedness*

Statutory Surveys

- *Certification and Regulatory Compliance*
- *Environmental and Structural Standards*

Class Surveys

- *Structural and Mechanical Assessments*
- *Systems and Equipment Compliance*

14:40pm – 15:20pm

MR. TALIB MOHAMMED - MNI FAMP-K Consultant Maritime Education & Training Maritime Safety and Simulations, **KENYA**

Marine Casualty Investigation

- *Types of marine Casualties and investigation procedures*
- *Regulatory and Technical Aspects*
- *Human and Environmental factors*
- *Stakeholder involvement and legal issues*

15:20pm – 16:00pm

MR. KHALFAN BAYA NDUNE - Principal Surveyor, Kenya Maritime Authority (KMA), **KENYA**

Port State Control and Ship Registration

- *Regulatory Frameworks and International Compliance*
- *Operational Processes and Procedures*
- *Enforcement and Compliance Measures*
- *Challenges and International Cooperation*

16:00pm – 16:30pm

Interactive Discussion

MODERATOR:

MR. MAMADI TOURE, P&I Correspondent Dakar P&I / Partner at PSC Group, **SENEGAL**

16:30pm – 16:40pm

Summit Evaluation Survey

Closing Remarks and Announcement

19:00pm – 22:00pm

AFRICA GALA DINNER

Venue: Beach Front, Diamond Leisure Beach Resort
Dress Code: African

DAY 4

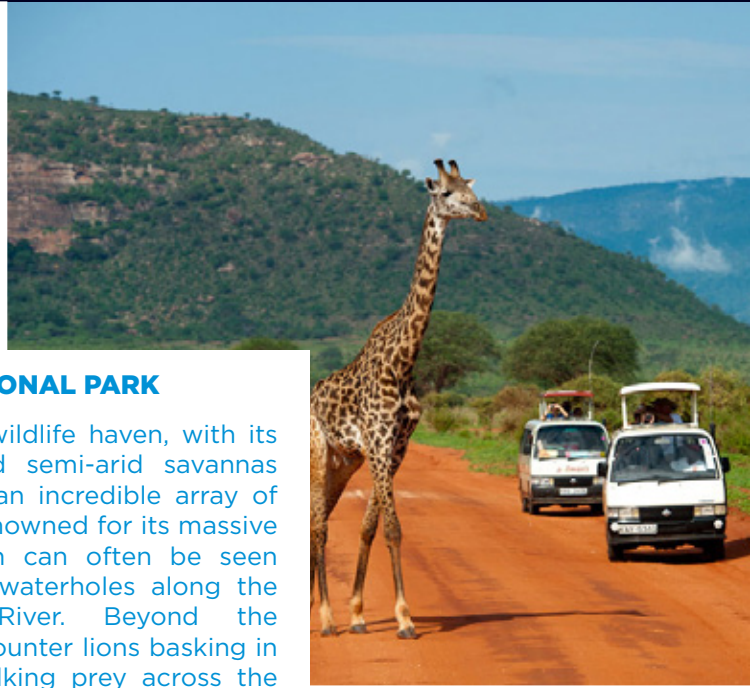
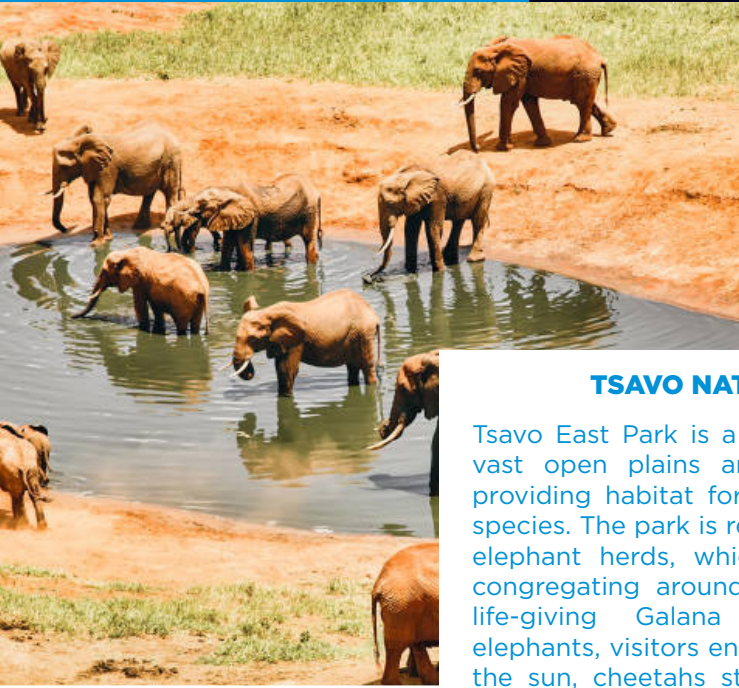
FRIDAY
25TH OCT, 2024

07:00am -13:00pm

EXCURSION

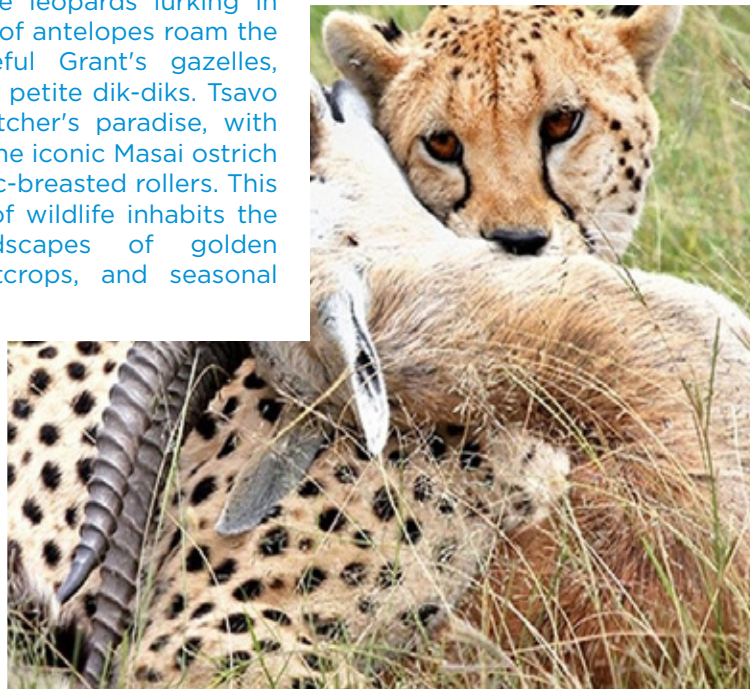
13:00pm-14:00pm

LUNCH



TSAVO NATIONAL PARK

Tsavo East Park is a wildlife haven, with its vast open plains and semi-arid savannas providing habitat for an incredible array of species. The park is renowned for its massive elephant herds, which can often be seen congregating around waterholes along the life-giving Galana River. Beyond the elephants, visitors encounter lions basking in the sun, cheetahs stalking prey across the grasslands, and elusive leopards lurking in acacia trees. A variety of antelopes roam the park, including graceful Grant's gazelles, greater kudus, and the petite dik-diks. Tsavo East is also a birdwatcher's paradise, with over 500 species like the iconic Masai ostrich and vividly colored lilac-breasted rollers. This diverse kaleidoscope of wildlife inhabits the park's striking landscapes of golden grasslands, rocky outcrops, and seasonal river beds.





WASINI ISLAND

Embark on an unforgettable adventure with our Wasini Island Excursion. Explore Kenya's underwater wonderland by snorkeling among vibrant coral gardens, followed by a traditional dhow cruise.

Cap off this magical experience by swimming and snorkeling with playful dolphins in their natural habitat.





TAMARIND DHOW

The Tamarind Dhow offers a magical way to wind up your day whilst at the Kenyan coast!! The Tamarind dhow cruise is an invitation to drift along the Tudor creek to a quiet spot where the dhow moors. Enjoy unrivalled views of the twinkling lights of Mombasa as the starlit skies provide idyllic surroundings; savor a delicious freshly prepared seafood dinner prepared meticulously in Swahili style for you. Onboard the resident band offers a wide choice of dance music, from the latest hits to the golden oldies.





Thank You!

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