



AFRICA ANNUAL SUMMIT 2024



**NAVIGATING RISK:
STRATEGIES AND SOLUTIONS FOR
INSURANCE PROFESSIONALS**

22nd – 25th OCTOBER, 2024

DIAMONDS LEISURE BEACH & GOLF RESORT, DIANI

SUMMIT PROSPECTUS



CONTENT

ABOUT PACIFIC MARINE SURVEYORS

PAGE 2.

WELCOME

PAGE 3.

VENUE AND LOCATION

PAGE 4.

NETWORKING OPPORTUNITIES

PAGE 4.

PROGRAM

PAGE 5.

ABOUT PACIFIC MARINE SURVEYORS

Pacific Marine Surveyors Ltd is an International Marine Surveyors & Loss Adjusters company established in Kenya specializing in a comprehensive range of maritime industry services. With over a decade of experience, the company has become a highly trusted and experienced entity in marine surveying. Its areas of expertise span marine and non-marine surveys, loss assessment, insurance investigations, claims recovery, marine consultancy, cargo surveillance, claim settling, and pest control.

Pacific Marine Surveyors is a member of TMN Survey Group, an Association of Worldwide Survey Services, and is actively represented in 20 African Nations. Additionally, Pacific Marine Surveyors are members of the International Association of Marine Consultants and Surveyors in London.

The company boasts a team of seasoned professionals who bring extensive knowledge and expertise to serve local and global client interests. Pacific Marine Surveyors prides itself on delivering exceptional services that enhance security and efficiency in maritime operations while contributing to overall client success.

Over its history, PMS has built a strong legacy of excellence and commitment to the maritime sector. Its track record demonstrates an ability to consistently meet and exceed client expectations by leveraging extensive experience to navigate industry complexities with precision and efficiency. Professionalism and high service standards ensure results that surpass requirements.

Moving forward, Pacific Marine Surveyors remains dedicated to upholding this legacy of excellence, success, and client service in the maritime industry. With proven capabilities, the company aims to provide exceptional services promoting safety and success in Kenyan and international maritime operations.

WELCOME



Mr. Japheth Omollo
Managing Director
Pacific Marine Surveyors

Dear Delegates,

On behalf of Pacific Marine Surveyors Ltd., it is my distinct honor and privilege to extend a warm welcome to all for the inaugural Africa Annual Summit 2024. This prestigious gathering of industry leaders, experts, and professionals, held from October 22nd-25th at the Diamond Leisure Beach & Golf Resort in Diani, Kenya, is centred around the theme "Navigating Risk: Strategies and Solutions for Insurance Professionals."

The insurance industry plays a crucial role in mitigating risks, safeguarding assets, and fostering economic growth. However, the ever-evolving landscape demands vigilance, adaptability, and innovation to address challenges posed by global markets, regulatory frameworks, and technological advancements. This summit serves as a platform to explore cutting-edge strategies and solutions that will shape the future of our industries.

Over the next few days, renowned thought leaders will share insights through panel discussions and interactive workshops delving into emerging trends, best practices, regulatory updates, and technological innovations. This cross-pollination of ideas and expertise will undoubtedly yield invaluable insights and foster collaborations to propel our industries forward. I encourage active participation, engagement in thought-provoking discussions, and forging connections that transcend event boundaries to shape the future of risk management, insurance, and surveying, ensuring resilience, sustainability, and excellence.

Once again, we welcome you to Kenya's beautiful coastal area where you will enjoy the amazing beaches, colorful cultures, diverse wildlife, and fascinating history of this magical region. Let the coastal charm surround you as you make wonderful memories.

Karibu!





VENUE AND LOCATION

The Africa Annual Summit 2024 will be held at Diamond Leisure Lodge Beach and Golf Resort which is located on the famous Diani Beach of Kenya's South Coast, just a 50 minute drive from Mombasa International airport and a 10 minute drive from Ukunda Regional Airport.

Boasting one of the longest stretches of white sandy beach, clear blue waters and breath-taking views across the Indian Ocean. The resort spans an impressive 38 acres of palm tree lined beachfront with colourful coral reef exposed by the low tide. Diamonds Leisure Beach and Golf Resort features an 18-hole golf course, a fully equipped conference centre, 4 outdoor swimming pools and the Mvua African Rain Spa, all set in marvellous tropical botanical gardens.

NETWORKING OPPORTUNITIES

The Africa Annual Summit 2024 will attract around 200+ dedicated professionals from across Africa and Internationally. If you are looking to build and develop relationships with professionals working directly in this sector, then this summit is the place to be! Some of these people will include:

- Senior Executives and Claims Managers from private and public sectors within the region and globally.
- Individuals/Professionals interested in understanding the future of navigating risk strategies and solutions in the insurance and surveying industry
- Government officers as well as representatives from state and local government.
- Corporates/organizations
- Industry Stakeholders
- Investors
- Other businesses involved in the industry



DAY 1

TUESDAY
22th OCT. 2024

OPENING SESSION

ALL Day *Arrival & Registration - Pacific Marine Surveyors
Room Allocation & Settling Down*

19:00pm -21:30pm *Welcome Cocktail:
Bustani Gardens, Diamond Leisure Beach &
Golf Resort
Dress Code: Caribbean*



DAY 2

WEDNESDAY
23rd OCT, 2024



OPENING SESSION

08:00am - 09:00am

REGISTRATION:

Arrival of the Delegates

Conference Registration- Pacific Marine Surveyors

Background video clips of all Sponsors

09:00am -09:30am

OPENING CEREMONY

Master of Ceremony/ Welcome Remarks: - **MC OKARI**

Opening Remarks: *Opening Address, Conference*

Theme & Conference Objectives - **MR. JAPHETH OMOLLO,**

Managing Director, Pacific Marine Surveyors

Official Opening: *Key Note Address by Chief Guest*

09:30am -09:40am

Unveiling of Exhibition Booths

Photo Session

09:40am - 10:10am

NETWORKING REFRESHMENTS

10:10am - 10:50am

SPEAKING SESSION

MR. JUSTUS SANG - Group Head, Underwriting
Property & Engineering Continental Reinsurance,
KENYA

Loss Adjustment - Fire Claims and Associated Perils

- *Fire Incident Cause & Investigation*
- *Assessment of Fire Damage & Associated Perils*
- *Salvage, Recovery & Loss Quantification*
- *Legal & Preventative Measures*

10:50am - 11:30am

Interactive Discussion

MODERATOR:



11:30am – 12:10pm

Business Interruption Policies

- *Understanding Business Interruption Insurance*
- *Trigger for Business Interruption Claims*
- *Contingent Business Interruption & Risk Assessment*
- *Claims Management, continuity Planning, & Legal Considerations*

12:10pm – 13:00pm

Interactive Discussion

MODERATOR:

13:00pm - 14:00pm

NETWORKING LUNCH

14:00pm – 14:40pm

SPEAKING SESSION

MR. WAIEL SADAWI - Managing Director, Sadaoui Surveyor, **SYRIA**

Insurance Investigation and Fraud

- *Types & Detection of Insurance Fraud*
- *Investigative Techniques & Case Management*
- *Digital Forensics, Cyber Fraud & Risk Mitigation*
- *Legal Compliance, Ethical Considerations, & Reporting*

14:40pm – 15:20pm

MR. PETER MZUNGU - Senior Assistant Manager & Loss Assessor ICEALion General Insurance Co. Ltd Nairobi, **KENYA**

Fraud Investigation and Detective Framework in Motor Insurance

- *Types of Motor Insurance Fraud & Red Flags*
- *Investigative Techniques & Case Management*
- *Interview & Interrogation Strategies, & Cyber-Enabled Fraud*
- *Fraud Analytics, Legal Compliance, and Prevention*

15:20pm – 16:00pm

Interactive Discussion

MODERATOR:

16:00pm – 16:30pm

Day's Closing Remarks

Networking Session

ALL

DAY 3

THURSDAY
24TH OCT, 2024

OPENING SESSION

08:00am - 08:30am

REGISTRATION:

Arrival of the Delegates

Signing In

Welcome Remarks

Master of Ceremony

- PMS

- Address by the Guest Speaker

- MC Okari

08:30am - 09:10am

SPEAKING SESSION

MR. NICHOLAS GABRIEL - Divisional Director/Consultant
Worldwide Survey Coordination, Battermann & Tillery
Global Marine GmbH/ TMN Network Manager, **GERMANY**

Marine Claims and Documentation

- *Types of Marine Claims & Documentation Requirements*
- *Claims Notification Procedures & Surveying Processes*
- *Cargo Handling, Liability Determination, & Claims Quantification*
- *Claims Settlement, Legal Compliance & Technology Integration*

09:10am - 09:50am

MR. MOHAMED ADOUNI - Managing Director,
Sadaoui Surveyor, **TUNISIA**

Fertilizer Transport from Cargo Surveyor's Perspective

- *Survey Methodology*
- *Quality Assessment*
- *Compliance and Standards*
- *Risk Management And Planning*

09:50am - 10:20am

Interactive Discussion

MODERATOR:

10:20am - 10:50am

NETWORKING REFRESHMENTS

10:50am - 11:30am

SPEAKING SESSION

MR. KINGSLEY KWALAR, Managing Director, StilFresh,
CAMEROON

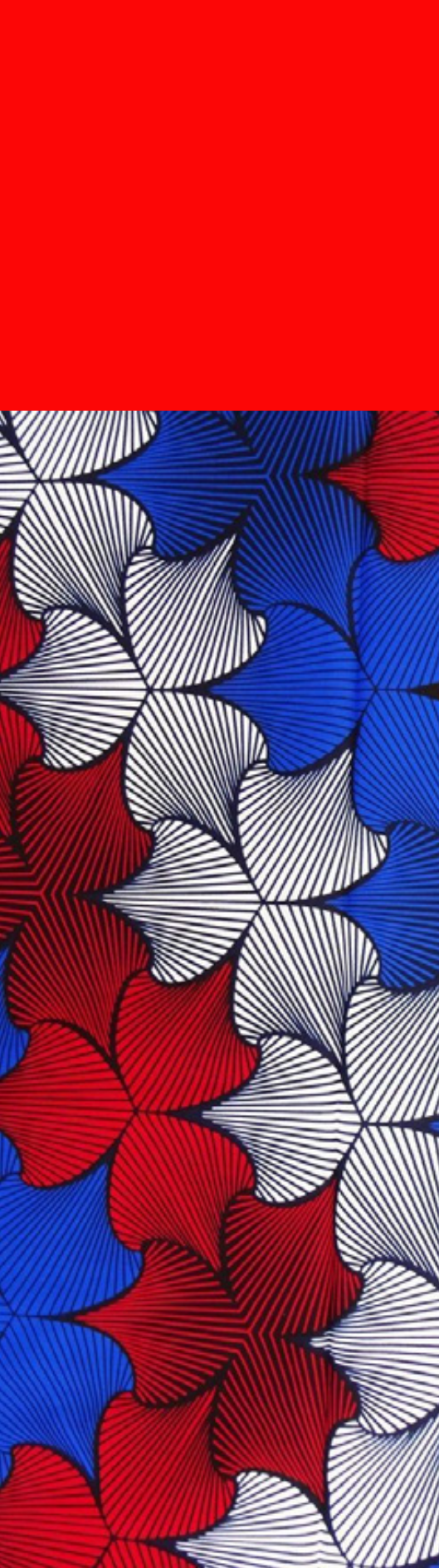
Claims Recoveries

- *Peculiarities of African Market*
- *Importance of Regional Laws in Claims Outcomes*
- *Local Vs International*

11:30am - 12:00pm

Interactive Discussion

MODERATOR:



12:00pm – 12:40pm

MR. TALIB MOHAMMED - MNI FAMP-K Consultant
Maritime Education & Training Maritime Safety and
Simulations, **KENYA**

Vessel Survey and Inspection

- *Surveys Types & Planning*
- *Methodologies & Documentation*
- *Regulatory Compliance & Risk Management*
- *Technology Integration & Quality Assurance*

12:40pm – 13:00pm

Interactive Discussion
MODERATOR:

13:00pm - 14:00pm

NETWORKING LUNCH

14:00pm – 14:40pm

SPEAKING SESSION

MR. KINGSLY KWALAR, Managing Director, StilFresh,
CAMEROON

**Digital Marketing for Marine Surveyors and Loss
Adjusters**

- *What it is and its Relevance*
- *LinkedIn Case Study*
- *How to use AI to Enhance Surveyor Performance*

14:40pm – 15:10pm

Interactive Discussion
MODERATOR:

15:10pm – 15:50pm

Association of Kenya Insurers (AKI)

- *Regulatory Engagement & Advocacy*
- *Professional Development & Industry Standards*
- *Market Intelligence & Collaboration*
- *Consumer Education & Innovation*

15:50pm – 16:20pm

Interactive Discussion
MODERATOR:

16:20pm – 16:30pm

Conference Evaluation Survey
Closing Remarks and Announcement

19:00pm - 22:00pm

GALA DINNER

Venue: Beach Front, Diamond Leisure Beach Resort
Dress Code: Coastal/ Swahili

DAY 4

FRIDAY
25TH OCT, 2024

07:00am -13:00pm

EXCURSION

13:00pm-14:00pm

Lunch at Ashnil Hotel - Tsavo National Park



TSAVO NATIONAL PARK

Tsavo East Park is a wildlife haven, with its vast open plains and semi-arid savannas providing habitat for an incredible array of species. The park is renowned for its massive elephant herds, which can often be seen congregating around waterholes along the life-giving Galana River. Beyond the elephants, visitors encounter lions basking in the sun, cheetahs stalking prey across the grasslands, and elusive leopards lurking in acacia trees. A variety of antelopes roam the park, including graceful Grant's gazelles, greater kudus, and the petite dik-diks. Tsavo East is also a birdwatcher's paradise, with over 500 species like the iconic Masai ostrich and vividly colored lilac-breasted rollers. This diverse kaleidoscope of wildlife inhabits the park's striking landscapes of golden grasslands, rocky outcrops, and seasonal river beds.





Thank You!

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